

Did you know

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Kardex Remstar Service
Machines relocated by an
approved Kardex Remstar agent.

Over 55 % of Kardex Remstar machines relocated in the past by non Kardex Remstar approved agents were reassembled incorrectly and developed expensive repair costs in the last 3 years.

All machines relocated by an approved Kardex Remstar agent will be guaranteed and supported with a 6 month manufacture warranty from time of hand over to the customer

If you move a Kardex Remstar machine that is covered by a maintenance contract at the time of the move. Kardex Remstar will freeze the balance of the contract and restart it where ever and when ever your machine is handed back to you.

Contact your local Kardex Remstar service department today and see for yourself how we can ensure that prevention is always better than a cure.



To find your local service office go to:
www.kardex-remstar.com

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Kardex Remstar Service
Our extensive service
network provides:



A global network of project managers available to help you plan and manage your move

The availability of any Specialist equipment required to safely achieve a successful relocation of your equipment.

One stop shop providing disassembly, packaging, transportation and reassembly expertise to your planned move.

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Machine Relocation

guaranteed and supported
with manufacture warranty

www.kardex-remstar.com

Kardex Remstar relocation programme: the complete solution for your equipment.

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Move within existing building



From time to time it might be a requirement for some customers to modify their existing layout to optimise production.

Kardex Remstar have experienced technicians and specialist equipment that can help you achieve the safe relocation of your Kardex Remstar equipment, and in some occasions without the need to completely disassemble, saving time and money.

Move within existing country



Need to move your equipment to a new building, Kardex Remstar have the complete solution. We can survey both locations for free and offer you expert advice on making your relocation as smooth as possible.

Move outside of existing country



Kardex Remstar have a global network of project managers with experience in moving equipment from one country to the next. Our teams are factory trained and typically speak the local language.

Our experts can provide all the planning and equipment to help make each move a complete and safe success.

Our moves are covered by...

- Complete operation inspection check before the machine is decommissioned
- Recommendations for repairs if required
- 6 month full warranty cover on machines less than 10 years old

The process...

- Kardex Remstar survey both sites and provide a report free of charge
- Disassembly and reassembly is carried out by factory trained technicians with years of experience
- Packing and transportation can be included in the package if required

Our services ...

- Project management
- Logistics management
- Consulting