

Did you know

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- The availability of spare parts stored on site increases the chance of first time fix by up to 60%, saving time and labour costs.
- Given the specialist nature of various products Kardex Remstar have in their portfolio and sometimes the remote nature of some customers, it is not always possible for the attending technician to have the required replacement part in his service vehicle and on some occasions the part might be out of stock at the local service office.
- Kardex Remstar provide three spare parts package options designed to provide different levels of support matching the customers critical needs and budget.

Benefits

By the simple process of locating critical spare parts locally...



- Immediate availability of spare parts when required
- Minimises any downtime caused by product failure
- Supports ongoing preventative maintenance and repair activities
- Minimum transportation time
- Saves money and time

Contact your local Kardex Remstar service department today and see for yourself how we can ensure that prevention is always better than a cure.



To find your local service office go to:
www.kardex-remstar.com

Spare Parts Packages

High Quality



www.kardex-remstar.com

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Factory recommended spare parts packages.

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Safety Package



This package is designed to support the machines safety equipment. The package allows the customer the option to hold onsite any parts critical for the safe operation of the machine.

This includes ...

- Fuses
- Switches
- Sensors
- Guiding parts
- Safety equipment and sticker replacement (optional)

Discount of up to 15 % normal factory cost available

Basic Package



This package is designed to support the machines basic functional operation and its safety equipment. The package is a selection of parts identified to be common to machine failure analysis experience and allows the customer the option to hold on site parts critical to the functional operation of the machine.

This includes ...

- Complete Safety spare parts package +
- Basic Control panel parts
- Transmission repair parts
- Replacement fittings
- Maintenance parts

Discount of up to 20% normal factory cost available

Complete Package



This package is designed to support the machines full functional operation. The package is a combination of both the safety and basic package and includes a selection of control boards and motors. This allows the customer the reassurance of full availability of critical spare parts on site.

This includes ...

- Complete Safety spare parts package +
- Complete Basic spare parts package +
- Main boards
- Some drive motors

Discount of up to 25% normal factory cost available